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To Helpful Hints and Tips from Thomas Edison Electric

Hint and Tip Number 43: How To Save A Wet Mobile Phone September 17th, 2018

OH NO!!! You just dropped your mobile device in water. You're first reaction is to pull it out, and try and turn it on to see if it works. Don't do that, it may spread the moisture around, but remember:

1. Time is of the Essence!
2. Turn it off or better still pull out the battery if you can. Take it out of the case and remove any SIM or SD cards that may in the phone.
3. Get it dry: It will take about 48 hours to dry so don't turn the phone on during this time period. Towel dry the phone completely, taking special care to dry the openings like the headphone jack and power cable ports. Q-tips are a great idea to use to dry off these areas.
4. Rice: Submerge the device in a bowl of uncooked rice. Rice is safe, effective and natural desiccant that can help speed up the evaporating process. Puffed rice cereal will also work well. Keep the device buried for the full 48 hour waiting period, rotating the device every few hours.
5. Make sure to check the warranty on your device to see if this "little swim" is covered.
6. After the 48 hours are up, check your device for any lingering moisture. Be aware of electrical shocks. If it seems to be dry, reassemble the device and try and power it on. Keep your fingers crossed that it will power up and everything will work fine. If not, have a talk with your device or warranty provider,



Having a flood in your home is a lot different than getting your device wet. If you encounter a flood in your home and your electrical work is in danger, shut off the power at the main breaker panel and call Thomas Edison Electric immediately.

